ONE
McLaren

Cerner Flash
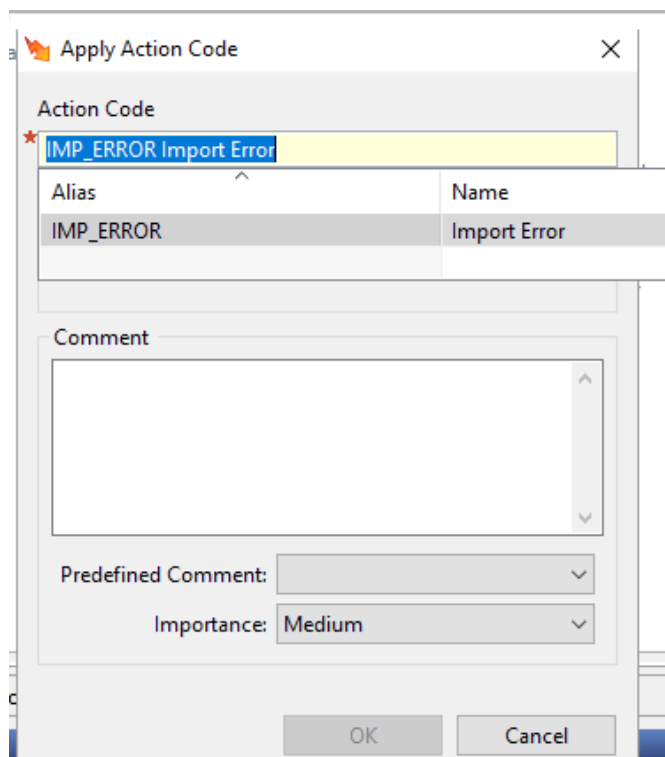
Resolving Claim Import Errors
Patient Access and Patient Accounting

A new Action Code has been added to resolve Import Errors within Cerner Revenue Cycle.

Claims that have errors preventing them from importing into Experian ClaimSource are being worked through the Patient Access Import Errors queue or the Patient Accounting Import Errors queue.

These Work Items need to be resolved with the new Action Code **IMP_ERROR Import Error**.
The A101-Resolve Action Code *will not* resolve these issues.

Once the IMP_ERROR Action Code has been applied, the Work Item will be resolved and the claim with the errors will automatically be cancelled and a new claim will generate.

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